



July 31, 2018 (*Updated August 31, 2018*)

Web Announcement 1647

Status of Behavioral Health Outpatient Treatment Claims for Psychiatric Visits That Denied In Error

Behavioral Health Outpatient Treatment (provider type 14) claims for psychiatric visits submitted on or after June 25, 2018, through July 25, 2018, have denied in error with edit codes 0968 (Therapy codes – 26 per year – provider type 14; younger than age 18), 0969 (Therapy codes – 18 per year – provider type 14; age 18 or older) or 4730 (Units of service exceed National Correct Coding Initiative (NCCI) Medically Unlikely Edit (MUE) limit). Claims with the following procedure codes were impacted: 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90845, 90846, 90847, 90849, 90853 and H0004.

Effective with claims submitted on or after July 26, 2018, the error has been resolved and the claims will process correctly.

The claims that denied in error will be automatically reprocessed in August 2018 and the results of the reprocessed claims will appear on remittance advices dated **September 7, 2018**. Providers that would like to receive payment prior to the recycle are encouraged to resubmit their claims prior to August 16, 2018.